

# **Mute audio issue during downloading configuration file**

(KX-TGP series)

No. 04-003

March 3 , 2011

Ver.1.0

Panasonic Corporation

## Abstract about this document

This document describe about mute issue when TGP download .

## Revision history

Date	Version	Revision	Firmware version
Mar. 3, 2011	Ver. 1.0	Initial Release	Until 12.06/22.06

# Intervals of Mute audio

## <Describe>

This happens only at the time when TGP is downloading configuration file while the line is in use for conversation.

KX-TGP550T04

Status Network System VoIP Telephone **Maintenance**

**Provisioning Maintenance**

Web Port Close

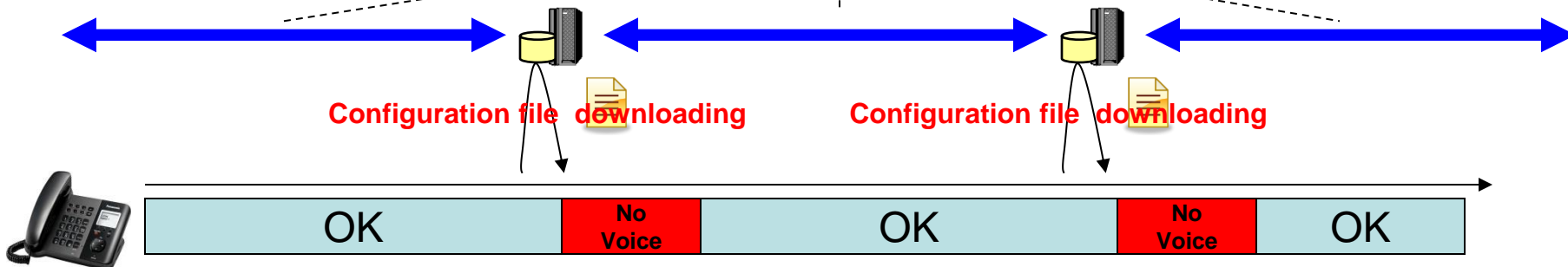
**Maintenance**

- Firmware Maintenance
- Local Firmware Update
- Provisioning Maintenance**
- Reset to Defaults
- Restart

Enable Provisioning	<input checked="" type="radio"/> Yes <input type="radio"/> No	Default = Yes
Standard File URL	http://provisioning.example.com/config{MAC}.c	
Product File URL		
Master File URL		
Cyclic Auto Resync	<input checked="" type="radio"/> Yes <input type="radio"/> No	Default = No
Resync Interval	10080 minute(s) [1-40320]	
Header Value for Resync Event	Default=10080(min)=1 week The maximum=40320=28 days	

Save Cancel

Interval period of downloading



# Solution

## <Tentative solution>

TGP has the setting of a specific time of downloading a configuration file in version 12.02 or later. Please configure it to an appropriate time when a call rarely happen. ( like midnight, "03:00")

### CFG\_RESYNC\_TIME

Value Format	String
Description	Specifies the time (hour:minute) that the unit checks for updates of configuration files.
Value Range	00:00–23:59 Note • If the value for this setting is any valid value other than an empty string, the unit downloads the configuration files at the fixed time, and the settings specified in "CFG_CYCLIC", "CFG_CYCLIC_INTVL", and "CFG_RTRY_INTVL" are disabled. • If the value for this setting is an empty string, downloading the configuration files at the fixed time are disabled.
Default Value	Empty string

Please note that it is necessary to conduct the time setting with manual operation or using NTP.

## <Permanent solution>

Panasonic Corporation will provide the new Firmware version 12.10/22.10 with the fix. Please upgrade your phone's Firmware.