

Call Transfer Features

(KX-TGP series)

No. 05-004

March 3 , 2011

Ver.1.0

Panasonic Corporation

Abstract about this document

This document describe about Call Transfer Features. There are 4 types of call transfer feature in TGP5xx.

Revision history

Date	Version	Revision	Firmware version
Mar.3, 2011	Ver. 1.0	Initial Release	All versions

Call Transfer Feature

TGP550/550 has 4 types of Call Transfer Feature, A), B) ,C) and D.

(To an outside party)

A) Attended Transfer

B) Blind Transfer

(To an internal party)

C) Intercom feature (between handsets)

D) intercom using Handset button (only TGP550)



Note: Button design is different depending on either US model or EU model

Call Transfer (To an outside party)

	Call Transfer Feature	Description	Reference in User Guide
A	Attended Transfer	Transferring a call with speaking to the outside party	<ol style="list-style-type: none">1 During an outside call, press 【MENU】.2 ▼/▲ : “Transfer” → 【SELECT】3 Dial the phone number.<ul style="list-style-type: none">● To correct the number, press 【CANCEL】 to clear the number and enter again.4 Wait for the paged party to answer.<ul style="list-style-type: none">● If the paged party does not answer, press 【CANCEL】 2 times to return to the outside call.5 【TRANS】 <p>Note:</p> <ul style="list-style-type: none">● In step 3, you can dial the phone number from the phonebook: ☰ → ▼/▲ : Select the desired entry. → 【CALL】

Call Transfer (To an outside party)

	Call Transfer Feature	Description	Reference in User Guide
B	Blind transfer	Transferring a call without speaking to the outside party	<p>1 During an outside call, press 【MENU】.</p> <p>2 ▼/▲ : “Blind transfer” → 【SELECT】</p> <p>3 Dial the phone number.</p> <ul style="list-style-type: none"> ● To correct the number, press 【CANCEL】 to clear the number and enter again. <p>4 【TRANS】</p> <ul style="list-style-type: none"> ● The outside call rings at the other unit. <p>Note:</p> <ul style="list-style-type: none"> ● In step 3, you can dial the phone number from the phonebook: ☎ → ▼/▲ : Select the desired entry. → 【CALL】

Call Transfer (To an internal party)

	Call Transfer Feature	Description	Reference in User Guide
C	Intercom Features	transferring outside calls to another unit	<ol style="list-style-type: none"> 1 During an outside call, press 【MENU】. 2 ▼/▲: “Intercom” → 【SELECT】 3 ▼/▲: Select the desired handset. → 【CALL】 4 Wait for the paged party to answer. <ul style="list-style-type: none"> ● If the paged party does not answer, press ↶ to return to the outside call. 5 【OFF】
D	Intercom using Handset button	“Handset Button” enables you to call a handset or all handsets directly (KX_TGP550 only)	<ol style="list-style-type: none"> 1 During an outside call, press ☎1-☎6 or 【ALL】. 2 Wait for the paged party to answer. <ul style="list-style-type: none"> ● If the paged party does not answer, press the same button as in step 1 to return to the outside call. 3 Place the corded handset on the cradle.