How to reinstall the Device Driver (STI driver) for Panasonic document scanner

If you want to reinstall the Device Driver (STI driver) that is installed on your computer, follow the procedure below.

The procedure of uninstalling Device Driver (STI driver)

1. In Control Panel, open [Add or Remove Programs].

   In Windows Vista or Windows 7, select [Uninstall a program].

2. Select "Panasonic Document Scanner Device Driver XXX ∗1".

   ∗1 "XXX" stands for the software version.

3. Follow the instructions on the screen.

The procedure of installing Device Driver (STI driver)

4. From the Panasonic web site, follow the on-screen instructions and download Device Driver [panascanXXX ∗2.exe].

   ∗2 "XXX" stands for the software version.

5. Disconnect the scanner from the computer and turn off the scanner.

6. Double-click [panascanXXX.exe].

7. Follow the on-screen instructions and proceed with the installation.

   ∗ If a window appears with the message "Do you want to allow the following program from an unknown publisher to make changes to this computer?", continue with the installation by selecting "Yes".

   ∗ If a window appears with the message "An unidentified program wants access to your computer", continue with the installation by selecting "Allow".

   ∗ If a window appears with the message "Windows can't verify the publisher of this driver software", continue with the installation by selecting "Install this driver software anyway".

8. Connect the scanner to the computer with a USB cable, and then turn off the scanner.

9. Follow the instructions of the hardware wizard to complete the installation.

   The installation process is performed automatically in Windows Vista and Windows 7.

   ∗ Continue with the installation even if a window appears with the message "Digital Signature was not found for this driver" or "has not passed Windows Logo testing...".

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